



March 18, 2020

PUBLIC NOTICE

Due to COVID-19 concerns, our department is doing everything we can to keep the public, fellow officers and ourselves healthy and safe. In non-emergency situations and for minor offenses, our office will be handling by phone. If you call for assistance, please be aware you may be contacted by an officer to determine if the situation can be handled by phone.

While we appreciate the continued support of our community, especially during these uncertain times, our goal is to reduce the number of people coming into the Police Department unnecessarily and to uphold the recommended social distancing guidelines.

If an officer does respond to your home, please meet the officer outside, if possible, please observe the social distancing guidelines. We will continue to respond appropriately and timely to crimes and other emergency situations that require an in-person response.

As always, in a true emergency, call 911. For non-emergencies and all other questions please call the non-emergency line at (515) 993-4567. We thank you for your support as we continue to serve you in the best and safest way possible.

Kelly Owen

Chief of Police

CITY HALL

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